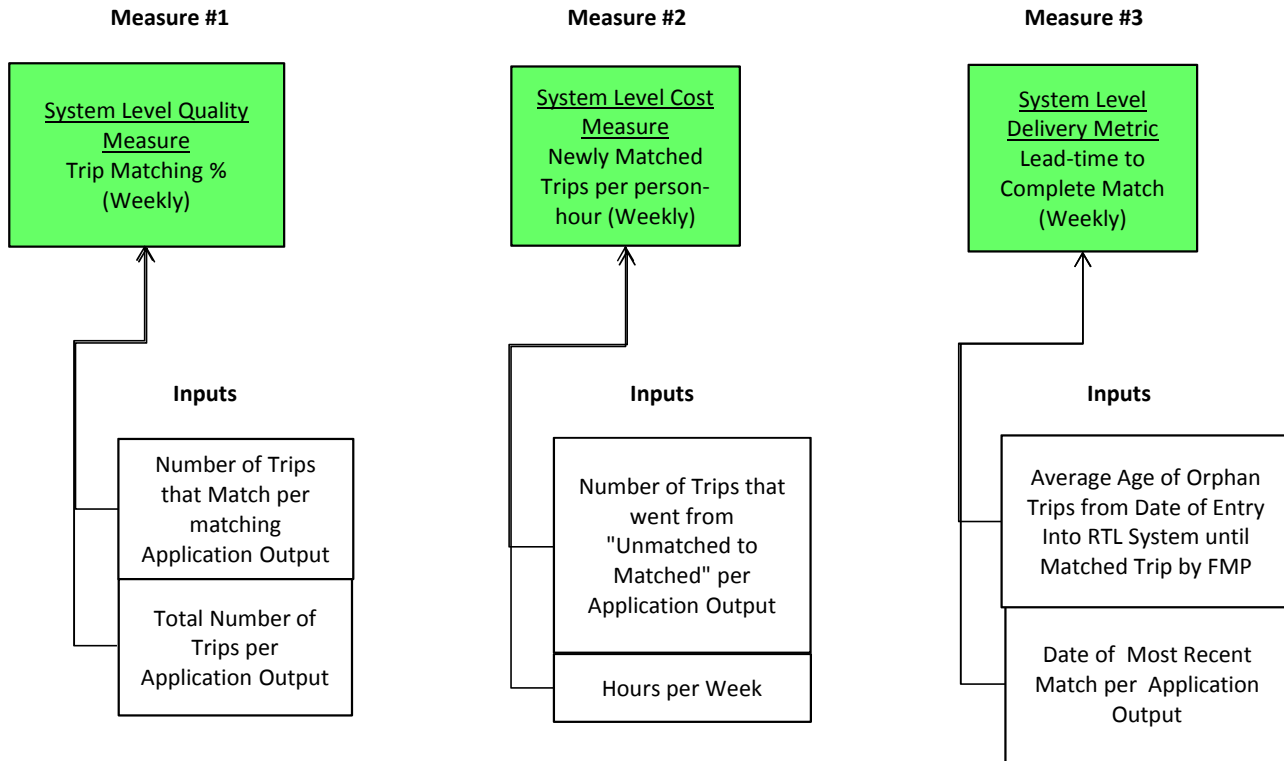
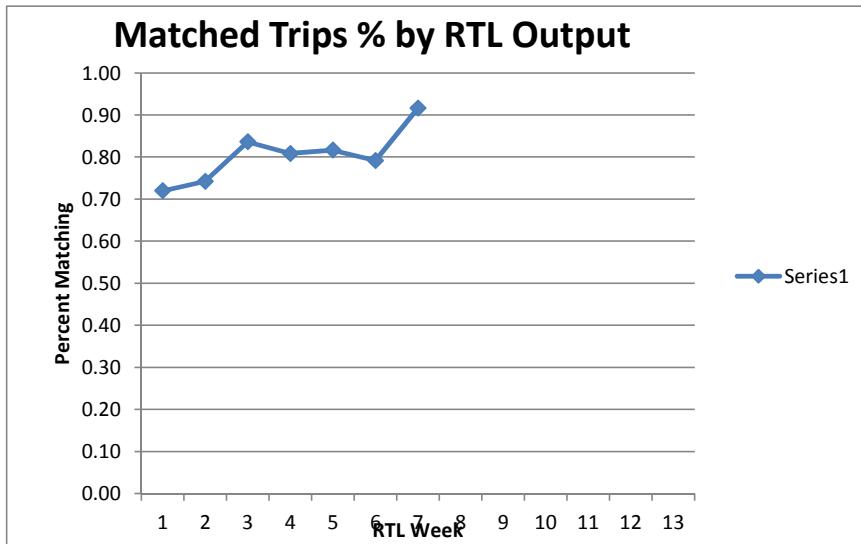


Raw Trip Level (RTL) Trip Matching Application System Level Measure



System Level Quality Measure Example



This chart is an example of a high level system quality measure. The number of trips that match by FMP are tracked on a weekly basis through the RTL trip matching application output. High Level System measures and metrics are useful for presentation to senior management and stakeholders. Lower level or investigative measures and metrics can be utilized by program managers to gauge effectiveness of a process.

Week	Matched Trips	Total # Trips	Matched %
1	72	100	72%
2	75	101	74%
3	92	110	84%
4	93	115	81%
5	98	120	82%
6	99	125	79%
7	110	120	92%